

**Robert Yanckello** has been with Gartner for 4-years and has 20 years of industry experience. Robert covers enterprise application suites and business systems, focusing on student information systems. He provides insights on higher education market regarding Cloud/SaaS services, enterprise technology modernization and proposal reviews for enterprise application systems. Prior to Gartner, Robert was the CTO at the University of Central Florida and served an 18-month interim role at UCF College of Medicine & UCF Health. He also served as the CIO at Central Connecticut State University.